Intermediary information

**of IKEA AG,
pursuant to Article 45 of the Insurance Supervisory Act (VAG)**

Edition 07.2025

1
Intermediary company and class of insurance

IKEA AG, Müslistrasse 16, CH-8957 Spreitenbach (hereinafter IKEA), acts as the tied intermediary of iptiQ EMEA P&C S.A., Luxembourg, Zweigniederlassung Zürich, Talacker 21, CH-8001 Zürich (hereinafter iptiQ) and sells property insurance products online on their behalf.

iptiQ staff that you can contact while applying for or taking out a policy may also act as tied intermediaries of iptiQ.

2
Contractual relationship

IKEA has a tied intermediary agreement with iptiQ. IKEA is remunerated for each policy in the form of a no claims bonus voucher that can be spent with IKEA.

iptiQ staff that you can contact while applying for or taking out a policy are employed by iptiQ.

3
Information on the education and training

For information on the education and training of our tied insurance intermediaries, you can contact us here:

Tel: +41 43 505 12 08
Email: home@iptiq.com

iptiQ EMEA P&C S.A., Luxembourg, Zurich branch
Talacker 21
8001 Zurich
Switzerland

4
Error, negligence, incorrect information

In case of error, negligence or incorrect information with regard to the sale of the insurance contracts, IKEA and iptiQ assume liability within the scope of the legal provisions.

5
Personal data

Both IKEA and iptiQ undertake to take all precautions to ensure compliance with the relevant statutory data protection regulations. As the insurance company, iptiQ collects and processes your relevant personal data in order to prepare an offer of insurance as well as to service your policy after purchase. IKEA will receive certain personal data from iptiQ for analytical purposes. This includes number of people and rooms in a household and your postcode. IKEA will not use this data for marketing to you directly unless IKEA has your consent. Personal data is generally stored in electronic and/or paper form.

6
Complaints

Please address any complaints to:

Tel: +41 43 505 12 08
Email: home@iptiq.com

iptiQ EMEA P&C S.A., Luxembourg,
Zurich branch
Talacker 21
8001 Zurich
Schweiz

Household insurance developed for

IKEA

iptiQ